

December 1, 2020

Today we learned that a member of the Valley Natural Foods staff tested positive for COVID-19. The person in question was last in the co-op on *Tuesday, November 24*. This is the first case of COVID-19 our store has faced. Our thoughts are with this member of the community and all who have been diagnosed with COVID-19.

We have notified all staff who had close contact with the person who has COVID-19.

Our contact tracing process includes:

Identifying anyone who spent more than 15 minutes in close contact with this individual (MDH and CDC define close contact as within 6 feet for more than 15 minutes), including anyone who may have taken a break with the person.

It is unlikely any customer would have had more than 15 minutes of close contact with this person.

Across our co-op, we have asked any staff exhibiting symptoms of illness or fever to stay home, contact our HR department, and notify their physician.

Our co-op prides itself on its cleanliness and food safety standards, and we are taking the steps to best serve you, care for our staff, and be a responsible member of our community. We have continued our rigorous cleaning practices throughout our store. Should you have any questions, you can contact our store at customerservice@valleynaturalfoods.com.