Valley Natural Foods Co-op Annual Member-Owner Meeting October 1, 2025, 5:30 pm CST Trove Brewing, Burnsville

Meeting Minutes

Meeting called to order: 6:17 pm Approval of 2024 Meeting Minutes

Motion: 17683 Second: 17747

Poll "Motion to approve last year's meeting minutes" approved by member-owners in attendance.

- Chris Coyle Treasurer Report
  - o Congratulations to staff and thanks to members for continuing to support the store.
  - o Goals attained in 2025
    - Captured market share from Kowalski's and the remodeled Cub.
    - Increased store assets to better position us for investment in second store.
    - Drove strategy and revenue from Valley's Own Bakehouse.
    - Sales were up at \$16.9M in 2025 from \$15.8M in 2024.
    - Gross margin was slightly lower at 39.7 in 2025 from 39.9 in 2024.
    - Net income was greatly increased to \$1,443,932 in 2025 from \$181,862 in 2024 which represents an increase of 693%. The increase is due to receiving ERC (Employee Retention Credit) money from the Federal Government.
  - Financial KPIs
    - Assets = \$14.4M, which is an increase of 9% over 2024
    - Liabilities = \$5.9M which is flat to 2024
    - Equity = \$8.5M which is an increase of 17.2% over 2024
  - 2026 Financial Goals
    - Navigate grocery marketplace with industry consolidation.
    - Invest in existing assets to unlock growth while looking for external opportunities.
    - Drive strategy and revenue at Valley's Own Bakehouse.
- Sarah Johansson, Board President
  - o 2026 2028 Headwinds
    - Inflationary and tariff pressures.
    - How to survive in a "big fish eat small fish" environment.
    - Labor costs and workforce development.
    - Supply chain volatility (we have the best disaster recovery plans in place).
    - Increased e-commerce penetration (Instacart).
  - 2026 2028 Tailwinds
    - Growing demand for sustainable and transparent sourcing.
    - Increase in health and wellness awareness.
    - "Budget bougie" shopper.
    - Hyper local and community focus.
    - Interest in upcycled and circular foods.
  - o 2026 2028 Prepare for opportunity

- Potential for mergers and acquisitions fed into search for CEO and resulted in the current CEO – COO structure and the desire to have leadership in place to move on opportunities.
- Board Strategic Goals
  - Grow through mergers and acquisitions into a multi store unit.
  - Diversify revenue by scaling Valley's Own Bakehouse into a profitable B2B enterprise with a \$5M topline target.
  - Expand co-op membership accessibility by engaging multi-generational customers.
- Delphanie Daniels Board Vice President
  - Impact Summary
    - 90 hours volunteered by store staff.
    - 1146 pounds of food donated.
    - 30,000 Register Round Up contributions.
    - 1077 times electrical vehicle charging station used.
    - 450 pounds of plastic wrap recycled.
    - 2x highway clean-up under Adopt a Highway.
    - 225,000 (10%) gallons of water consumption reduced by upgrading the irrigation and water softening systems.
- Steve Sapoznik COO
  - Thanks to the member owners.
  - o Thanks to staff and administrative team.
  - Unity and collective achievement = co-op success.
  - Shopping at Valley Natural Foods allows us to pay fair wages and work with vendors to provide value in every aisle.
  - Infrastructure upgrades and 2025 operational wins
    - New freezers and coolers.
    - Deli and Grab and Go expansion.
    - Instacart launch.
    - Recovery plan developed based on experience with UNFI cyberattack.
- Matt Kappra CEO
  - o Running a co-op means being self-less, co-op comes first.
  - Background before Valley Natural Food
    - GM at Just Foods
    - Culinary experience
    - Seward experience
  - Thanks to our staff.
  - o Foundation for success as learning organization.
    - Staff are we doing the best for them.
      - Base pay was increased by a dollar an hour.
      - Hourly PTO was increased to be in alignment with salary staff.
      - Develop leaders and bench strength.
    - Systems growing into new CEO / COO structure.
      - Instacart
      - Updated recipe software
      - Upgraded SMS
      - Working on launch of CRM

- Space experience in store needs to be top notch.
  - Planned for this year: produce re-set, bulk re-set and bakery re-set.
- Foundational work building baseline.
  - Valley Natural foods growth and value
    - Focus on top line sales.
    - Grow membership.
    - Drive sales to members, currently member owner sales are less than 60% of sales. We want to give member owners more opportunities to save, for example, our 10% off Fresh Deals.
- Valley's Own Bakehouse.
  - Thanks to Steve, who ran a great team during the transition.
  - Ashley, Ralph, and Steve had been working on a reboot when Matt came onboard.
  - A fractional sales rep has been retained.
  - The financial model was updated to reflect wholesale business vs. retail business.
  - Work was completed on establishing and refreshing the brand.
  - Kakookies had been launched into KeHe representing national distribution.
  - The foundation had been laid, and we hope to see breakthrough results in 18
    24 months.
- Question from member owner.
  - o What happens next year to the net income after this year's ERC money?
    - We will see one more small bump in 2026 of ERC money, the budget was developed to reflect modest growth to take into consideration the Cub reopening, tariffs, and investment in staff.

## **Board Election Results:**

- Sarah Johansson
- Delphanie Daniels

Meeting adjourned at 7:04 pm